

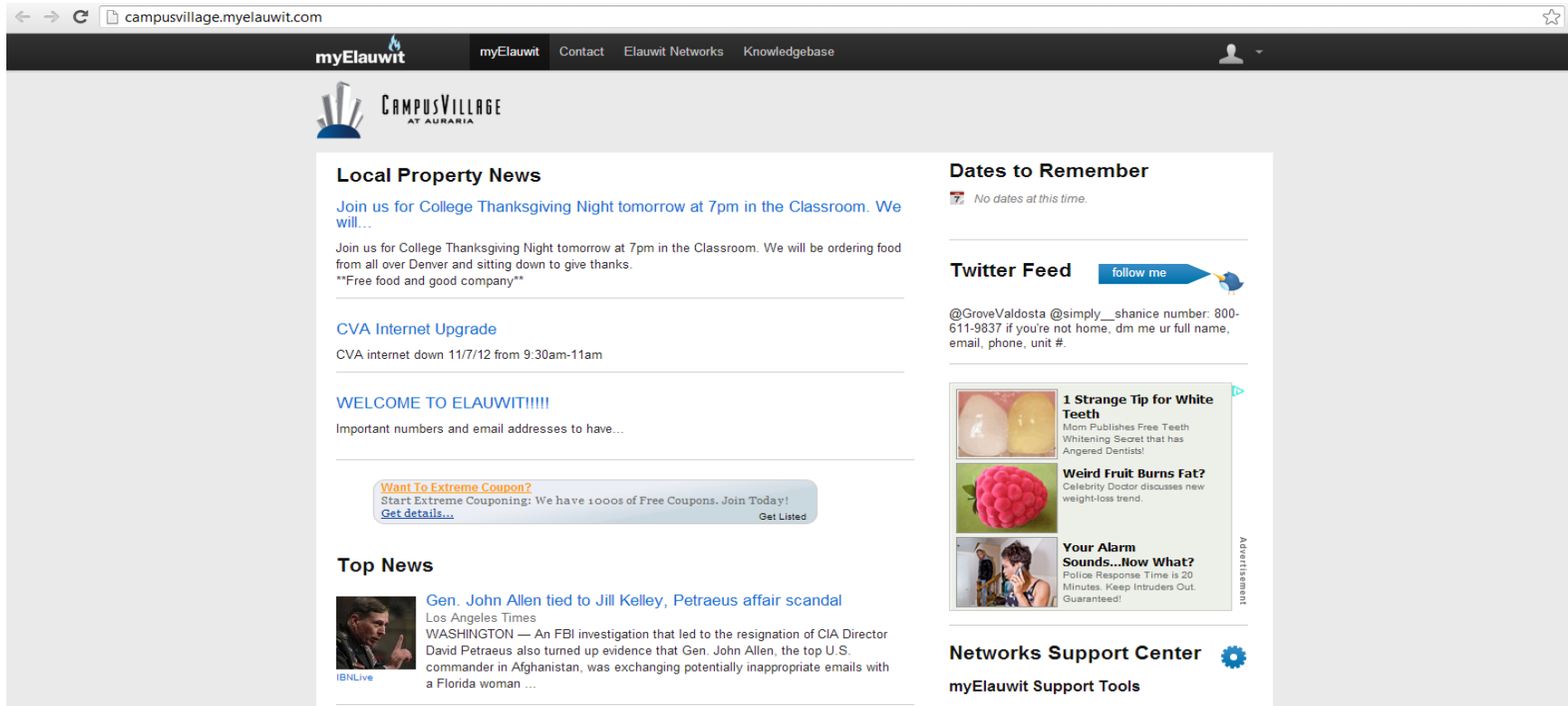


Adding a device to your Elauwit  
account

# Step 1

(Accessing the main page)

campusvillage.mylauwit.com

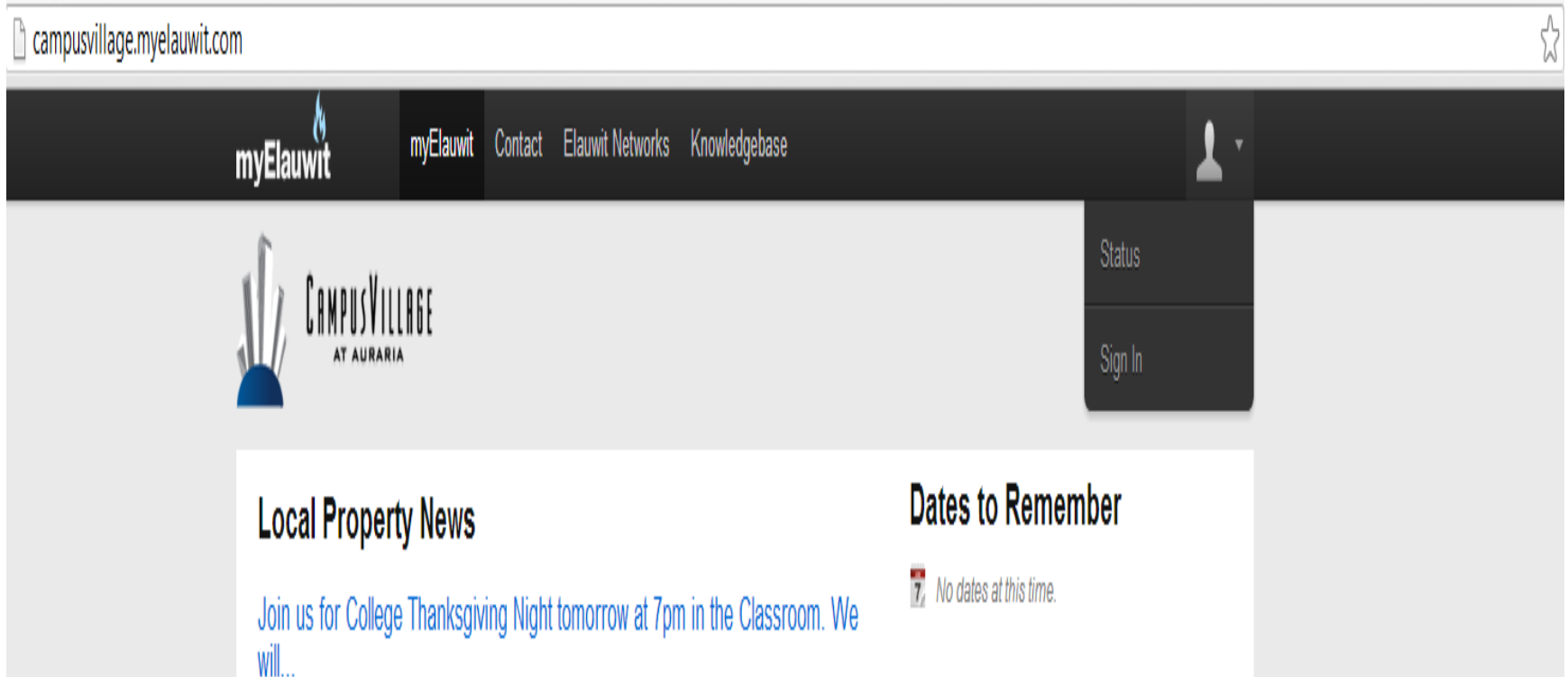


The screenshot shows a web browser window with the address bar displaying 'campusvillage.mylauwit.com'. The website header includes the 'myElauwit' logo and navigation links for 'myElauwit', 'Contact', 'Elauwit Networks', and 'Knowledgebase'. The main content area features the 'CAMPUSVILLAGE AT AURARIA' logo and several sections:

- Local Property News:** A notice about a College Thanksgiving Night event at 7pm in the Classroom, including details about food and a 'Free food and good company' note.
- CVA Internet Upgrade:** A notice that CVA internet will be down from 9:30am to 11am on 11/7/12.
- WELCOME TO ELAUWIT!!!!**: A section providing important numbers and email addresses.
- Want To Extreme Coupon?**: A promotional banner for free coupons, with a 'Get details...' link and a 'Get Listed' button.
- Top News:** A news item from the Los Angeles Times titled 'Gen. John Allen tied to Jill Kelley, Petraeus affair scandal', with a small image of a man.
- Dates to Remember:** A section indicating 'No dates at this time.'
- Twitter Feed:** A section with a 'follow me' button and a tweet from @GroveValdosta.
- Advertisements:** Three vertical ads on the right side: '1 Strange Tip for White Teeth', 'Weird Fruit Burns Fat?', and 'Your Alarm Sounds...How What?'.
- Networks Support Center:** A section with a gear icon and the text 'myElauwit Support Tools' and 'View your network status'.

## Step 2 (Sign In)

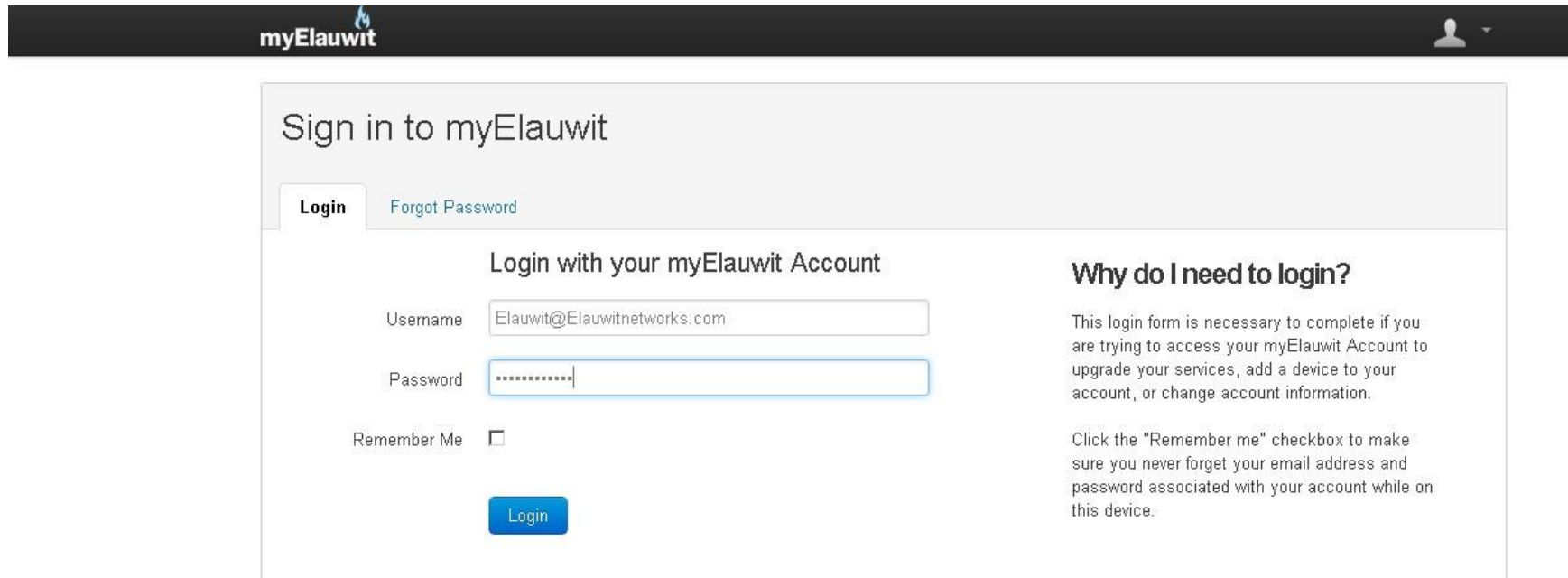
On the main page, look to the upper right hand corner to access the log in page.



The screenshot shows a web browser window with the address bar displaying `campusvillage.mylauwit.com`. The website header is dark with the **myElauwit** logo on the left and navigation links for **myElauwit**, **Contact**, **Elauwit Networks**, and **Knowledgebase** in the center. On the right side of the header, there is a user profile icon with a dropdown menu containing **Status** and **Sign In** options. Below the header, the main content area features the **CAMPUSVILLAGE AT AURARIA** logo on the left. Two content boxes are visible: **Local Property News** with the text "Join us for College Thanksgiving Night tomorrow at 7pm in the Classroom. We will..." and **Dates to Remember** with a calendar icon and the text "No dates at this time."

# Step 3 (Sign In)

Your Username will be the email address you registered your account under.

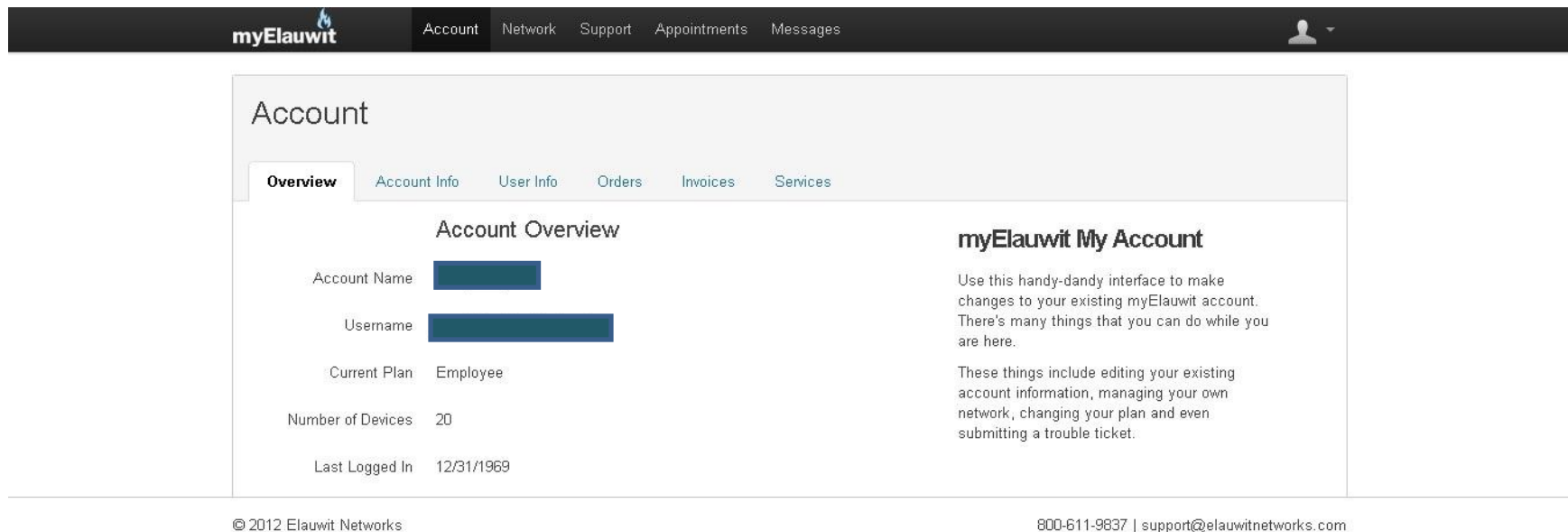


The screenshot shows the myElauwit login interface. At the top left is the myElauwit logo, and at the top right is a user profile icon. The main heading is "Sign in to myElauwit". Below this are two tabs: "Login" (selected) and "Forgot Password". The "Login with your myElauwit Account" section contains a "Username" field with the text "Elauwit@Elauwitnetworks.com", a "Password" field with masked characters, a "Remember Me" checkbox, and a blue "Login" button. To the right, under the heading "Why do I need to login?", there is explanatory text: "This login form is necessary to complete if you are trying to access your myElauwit Account to upgrade your services, add a device to your account, or change account information." Below that, it says: "Click the 'Remember me' checkbox to make sure you never forget your email address and password associated with your account while on this device."

# Step 4

## (Account main page)

Once signed in, you can alter your account information, contact us via the web, and more importantly, add a device!



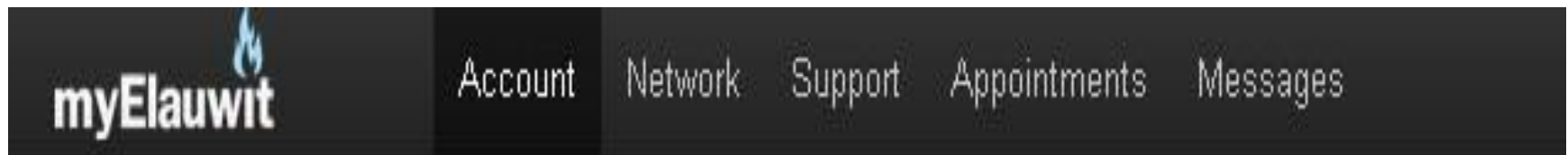
The screenshot shows the myElauwit web interface. At the top is a dark navigation bar with the myElauwit logo and menu items: Account, Network, Support, Appointments, Messages, and a user profile icon. Below this is the 'Account' page header with a sub-menu: Overview (selected), Account Info, User Info, Orders, Invoices, and Services. The main content area is divided into two columns. The left column, titled 'Account Overview', lists account details: Account Name (redacted), Username (redacted), Current Plan (Employee), Number of Devices (20), and Last Logged In (12/31/1969). The right column, titled 'myElauwit My Account', contains introductory text: 'Use this handy-dandy interface to make changes to your existing myElauwit account. There's many things that you can do while you are here.' and 'These things include editing your existing account information, managing your own network, changing your plan and even submitting a trouble ticket.'

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800-611-9837 | support@elauwitnetworks.com

## Step 5 (Network Tab)

On this page, you will find a “Network” tab. Click on this to take you to the next page.



# Step 6 (Final Page)

Now that you have clicked on the “Network” tab and are on the “Add device” page, there are 2 things you will need to do:

- \* Input your device’s MAC address
- \* Select which type of device you want to register

Network

**Manage Devices**

### Add a Device

MAC Address:   
Example: A1:B2:34:56:C7:CC

Device Type:

**Finding Your MAC Address**

Need help finding your MAC address? [Click here](#) to see instructions to help you find your MAC address on various Operating Systems.

| MAC Address | Device Name | Last Activity |
|-------------|-------------|---------------|
|-------------|-------------|---------------|

# Notes/Tips

- Make sure to input your MAC address in the correct format or our systems will not recognize it
- Windows users can find the MAC address by clicking the “windows” or “start button” and under programs and accessories, click “Command prompt”. Once command prompt loads, type in (without any spaces or capital letters) “getmac” and press enter. Upon doing so, “Physical address “ will display on the left side of this window. That is your MAC address!
- Apple users can find their MAC address by clicking the Apple in the upper left hand corner and clicking “System preferences” and then by clicking “Network” under the Internet section. Next click the “advanced” button to the bottom right and then click on the far right tab either labeled “Ethernet” or “hardware”. On this page is the MAC address you need is either called an “Ethernet ID” or directly called “Mac address”



## Notes/Tips

- Xbox 360 users can find their MAC address by scrolling to the far right on the dashboard and selecting “System settings”. Next select “Network settings”. Then select which type of connection you are using (wireless and wired have different MAC addresses). Next screen click on “Configure network”. Next click the right button to go to “Additional settings”. Then go down to “advanced settings”. Select this and the next page will display your MAC address
- PS3 users can find their MAC address by scrolling to the far left on the dashboard and selecting “Settings” and then scrolling down to “Network settings”. Once you select this, the next thing you need to do is select the first option on the next part labeled “Settings and connection status list”. This should now display your PS3’s MAC address!

# HELP!!!

If you still need assistance, please feel free to contact us!!!

Portal page: [campusvillage.myclauwit.com/contact](https://campusvillage.myclauwit.com/contact)

Phone: 1.800.611.9837

Email: [support@elauwit.com](mailto:support@elauwit.com)