

Protect Your Bandwidth!

We may have been taught to share with others, but when it comes to bandwidth, it's every man or woman for themselves.



Your property is delivered a set amount of megabits per a contract with a bandwidth provider. Elauwit then takes that and divides it up equally between the registered accounts at your property. This is to ensure that everyone has the same amount of bandwidth and no one person eats it all up while others suffer.

With that, though, there are some things to keep in mind to make sure you get the most of the bandwidth that you are assigned.

➤ **Each resident should have his/her own My Elauwit Account.**

It might seem tempting to offer to place your suitemates on your account, especially if they are technologically inept. But in the end, it will only negatively affect your internet performance.

You see, each device on a registered account eats up a portion of the assigned bandwidth. This includes your own devices, obviously, but also anyone else's devices that are also using your account.

➤ **Be mindful of peak usage hours.**

Peak usage hours are typically between 9 pm and 2 am. It's during this time that most residents are using the internet therefore causing potentially slow speeds. To help ensure you're getting the most of your internet during this time, try not to use multiple devices at once.

➤ **Be leary of registering your own Wifi router.**

If you insist on having your own router, you must protect it with a password and refrain from sharing that with anyone. It may seem stingy, but the more people that are using your router, the slower the speeds will be for everyone and especially for you, since the cap on your personal account bandwidth is being divided among others.

If you dare leave it unprotected, you run the risk of anyone with range logging on to it. Meaning, when you're desperate to finish a research paper, you could have upwards of 20 people using your router making it virtually impossible for you to get your work done.

➤ **Use of other "rogue" routers on the property.**

This is prohibited by the property lease and the "acceptable use terms" of the Internet provider.

- They can slow down the network for all users.
- They can be configured in an incompatible manner and cause problems for the user
- They can open users to security problems.

Besides all of that, users of rogue routers are detected by our network monitoring equipment and, by contract, we are required to report it to property management.

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